



d line
Ikons
BASE

d line performance guarantee 2013



d line as

Performance Guarantee

Albertslund, August 2012

1. Which products

The performance guarantee from d line applies to goods branded under the following trademarks:

d line
Ikons by d line
BASE by d line

2. Performance guarantee period is as follows

20 years

d line - Hardware and Bathroom

15 years

Ikons by d line – steel and brass levers

10 years

BASE by d line – Hardware and Bathroom

5 years

d line Advanced Hardware
d line Washroom (hand dryers 2 years)
BASE by d line – Adv. Hardware
Ikons by d line – wood levers

The performance guarantee period shall begin on the day the product was purchased by the original owner.

3. Content of the Performance Guarantee

The d line Performance Guarantee relates to the durability of properly used d line products within the guarantee period and applies to the function of the product and covers material defects, which can be proved by the guarantee claimant to have been caused by a fault in manufacturing or material.

d line or an authorized d line dealer will, free of charge, repair the product or, at its option, replace a defect product component. If the product is no longer available, a replacement product which d line deems comparable in terms of quality or function will be delivered. Registration is not required for Performance Guarantee coverage.

The Performance Guarantee does not cover all interchangeable parts, such as screws, spindles, snap locks etc. Furthermore the Performance Guarantee does not cover electrical or mechanical parts.

No liability will be assumed for any damage caused through:

- a. Modification of the product, unless authorized by d line
- b. Unsuitable and improper use
- c. Incorrect or negligent treatment
- d. Disregard of installation, handling, maintenance or operation instructions
- e. The product has been subject to unusual physical stress, misuse, negligence, chemical agent or accident.

d line disclaims any responsibility for incidental or consequential damage. Some jurisdictions (countries, provinces or states) do not allow exclusion or limitation of implied warranties, incidental or consequential damage and/or limitation and transferability, so the above limitation or exclusion may not apply to you.

4. Limitation of liability

d line's liability for breach of warranty or any claim in respect of any defect of the product shall be limited to repair or replacement of the defective goods or at the Company's discretion the price of the product paid. Some jurisdictions (countries, provinces or states) do not allow limitation of liability, so this limitation may not apply to you.

5. How and when to make a warranty claim

In case of warranty returns the product must be sent to an authorized d line distributor in the country where the product has been bought by the original owner. For location of an authorized d line dealer in your area, please consult the retailer where you purchased the product or see www.dline.com. Only if the relevant d line distributor does no longer exist, the user can contact d line directly at info@dline.com or at our company address listed on www.dline.com.

This warranty declaration offers the original owner specific legal rights, and you may have other rights which vary from country to country, province to province and state to state. For any term of this warranty which is prohibited by the law of any jurisdiction, such term shall be null and void, but the remainder of this warranty provision shall remain in full force and effect.

6. Choice of law and venue

All claims arising out of this warranty declaration must be decided by the Maritime and Commercial Court of Copenhagen exclusively. The warranty declaration shall be governed by Danish law, exclusive of Danish law on conflicts of laws.

No provisions of this warranty declaration will adversely affect the statutory rights of any customer.